## NAMSS PRINCIPLES OF LEADERSHIP

PRINCIPLE	INDICATORS
Constructive Relationships Builds and maintains professional networks (relationships) that are characterized by mutual concern and respect and serve to improve or promote strategic development.	<ul> <li>Creates conditions conducive to continuous improvement and change management</li> <li>Has the courage and will to make the tough decisions.</li> <li>Confronts and resolves conflict.</li> <li>Views NAMSS staff as partners who are critical to association success, nurturing a climate of common expectations, trust, collaborative planning, joint evaluation, strong communication and mutual respect.</li> <li>Has enthusiastic followers having earned the respect and trust of colleagues, professional peers and staff.</li> <li>Values and embraces diversity.</li> <li>Fosters open, candid and constructive debate and deliberation.</li> </ul>
Strategic Thinking Ability to think strategically, challenge current beliefs/mindsets and bring tough issues to the surface even when doing so is uncomfortable; pushes for effective plans that are in line with the associations goals and objectives.	<ul> <li>Delegates tasks to committees, workgroups or NAMSS staff.</li> <li>Demonstrates the ability to focus strategically for the greater good of the association.</li> <li>Looks to the future and thinks strategically.</li> <li>Focuses outward and on opportunities.</li> <li>Possesses mental toughness and resilience.</li> <li>Visionary, not task oriented.</li> <li>Focus on overall goals/objectives of the organization and not just those of individual members.</li> </ul>
Passion and Vigor Serves as an ambassador for the association and demonstrates boundless enthusiasm for NAMSS mission, vision and goals. Is self-aware and able to successfully balance professional and personal demands.	<ul> <li>Generously shares information, resources, praise and credit.</li> <li>Is self-aware.</li> <li>Views volunteer service as an honor, possessing passion and conviction for the associations' mission and vision.</li> <li>Is visible, available and on the front line.</li> <li>Understands the commitment of time, energy and other requirements before accepting position, taking appropriate action when unable to fulfill service commitment.</li> <li>Actively engages with industry partners and stakeholders</li> </ul>

## Integrity

Demonstrates consistent commitment to honesty and truthfulness; holds themselves and others accountable for acting with integrity and does the right thing even when it may be hard to do.

- Puts duty and the greater good before self.
- Bases decisions and actions on core values, continually striving for clarity and buy-in.
- Holds self and others accountable for delivering on promises and performing against assigned tasks.
- Focuses on and lives by principles and values.
- Practices humility.
- Believes that most others have the best intentions